



Pendulum Success Story 6



How Wandermeter can help you perform more efficient and cost effective measurements

One of our customers in Europe installed a new switch for a telephone network owner on the American continent. After a while the network owner experienced problems and suspected that the problems were caused by wander. Since the installation of the switch was the last change made in the network, the switch supplier was obliged to solve the problems.

The switch supplier in Europe thought it would be very expensive to send overseas a test engineer to take the measurements.

Instead our customer sent the WM-10 to the network owner. As it is very easy to use, the test engineer could instruct the network owners' people over the phone. The measuring result was then e-mailed back to the test engineer for evaluation.

By sending over our Wandermeter, the switch supplier saved the cost of sending over the test engineer. The test engineer was glad that he could have used his time more efficient and the network owner was satisfied that the measurement could have been performed so quickly and easily.

How can the Wandermeter help you to perform your measurements even more efficiently and cost effectively?

NOTE: With the NEW WM-11 it would have been even easier! The network owner would just connect WM-11 to the Internet, and after that, all measurements would be remotely controlled from Europe.